Partmate New Features in Version 20

In this release of Partmate:

- We've upgraded the **$martList** tab to make it faster, and to make your workflow more intuitive (page 1)
- Car-Part.com Demand Data subscribers: Changes have been made to when you mark a part as a core (page 4)
- Date codes are now maintained in Checkmate, and are therefore display-only in Partmate (page 5)

$martList Tab – Faster and More Intuitive

The **$martList** tab has gotten a "behind-the-scenes" speed upgrade!

We have also made some changes to the **$martList** tab to enhance your workflow.

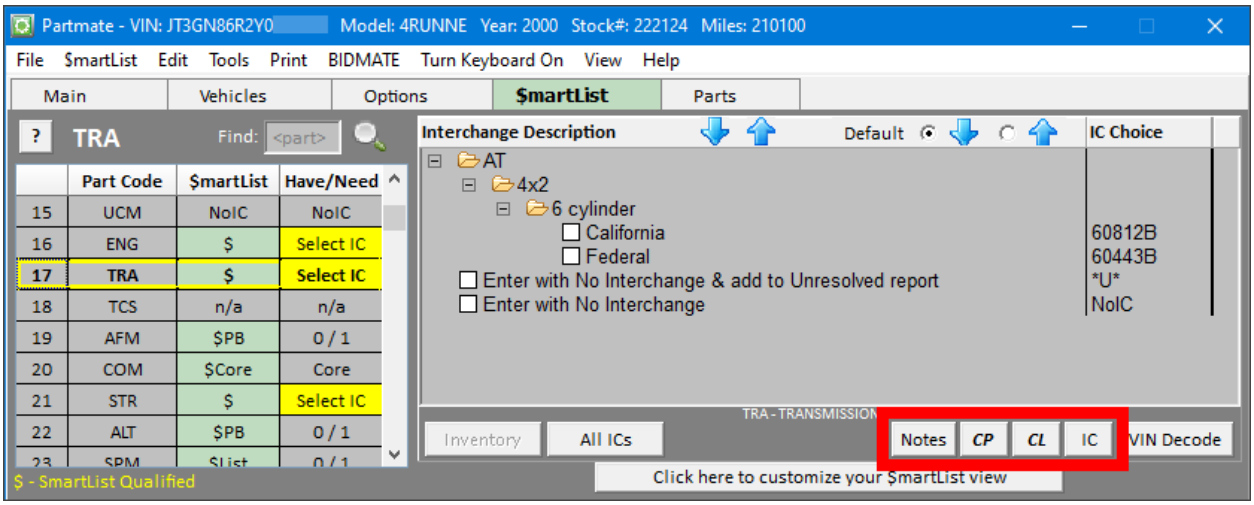
On the main **$martList** tab, several new buttons have been added:

Notes View interchange notes for the selected interchange option.

CP Search for this part on Trading Partners

CL Open CrashLink for OEM pricing for this part.

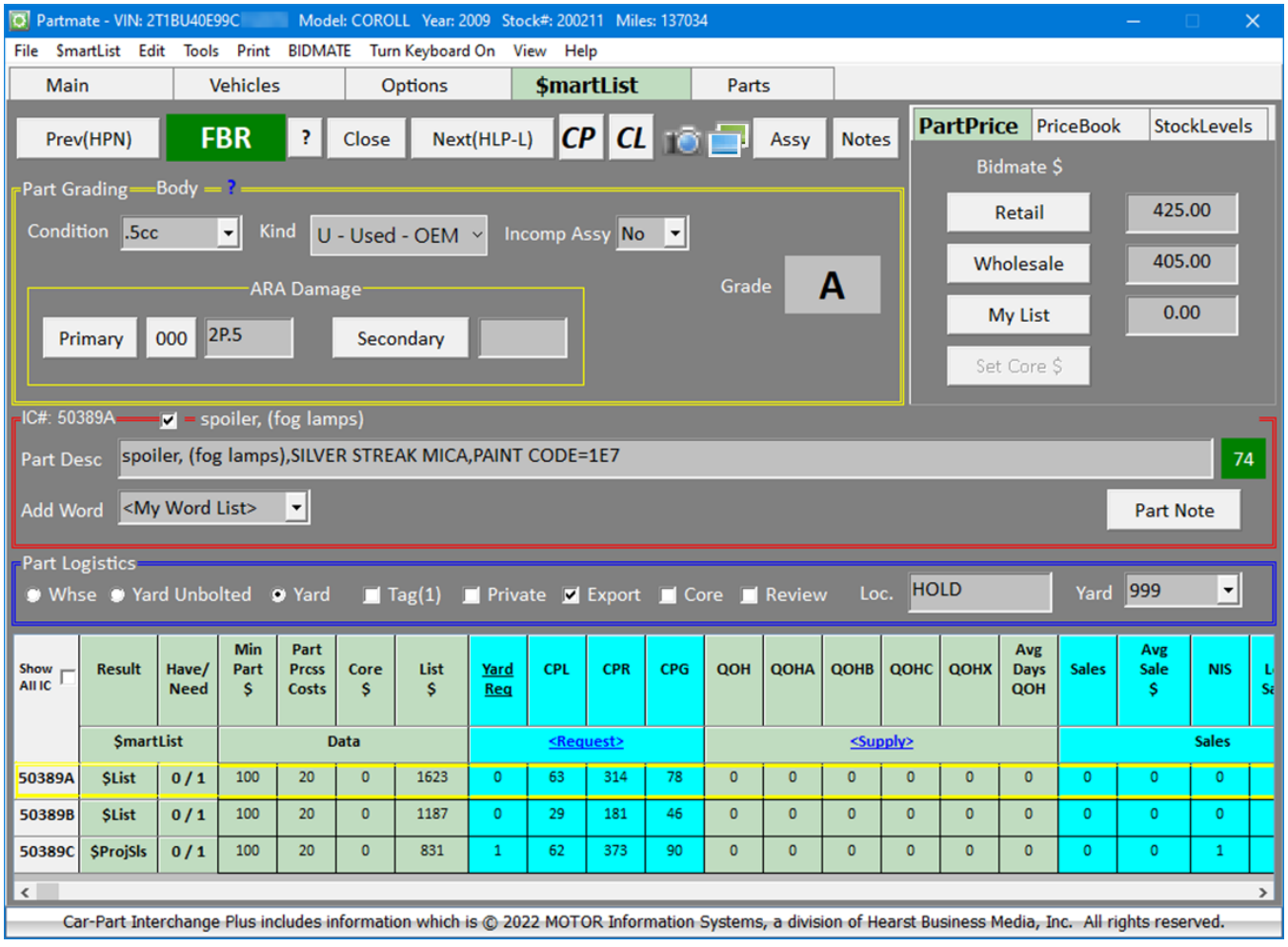
IC View interchange application for the selected interchange option.



On the screen that displays when you inventory a part, we have made changes to make it easier to find the information you need:

- Part information fields have been rearranged so related fields are in color-coded groups:
  - **Yellow Border: Part Grading** – Information that affects the grade of the part.
    - Press the blue question mark (**?**) to open a window explaining the grading method for that part.
  - **Red Border** – Part description and notes.
  - **Blue Border: Part Logistics** – Information about how the part will be handled at your facility.

  Border colors are set automatically by the system and cannot be changed. If you change the color of the background, the border colors will adjust to maintain contrast.
- The **PartPrice** tab has been rearranged to be more intuitive (these changes are also effective on the **PartPrice** tab that shows on the **Parts** tab).
- The buttons at the top of the tab have been rearranged.



Core Enhancements

All Users – Marking a Part as a Core

Changes have been made when a part is marked as a core. These are effective on both the **Parts** tab and the **$martList** tab.

Previously, if you checked the **Core** box to mark a part as a core, the **Kind** field was set to **Core**. Because a core part is not limited to one particular part *kind*, this no longer happens.

Car-Part.com Demand Data Subscribers Core Enhancements

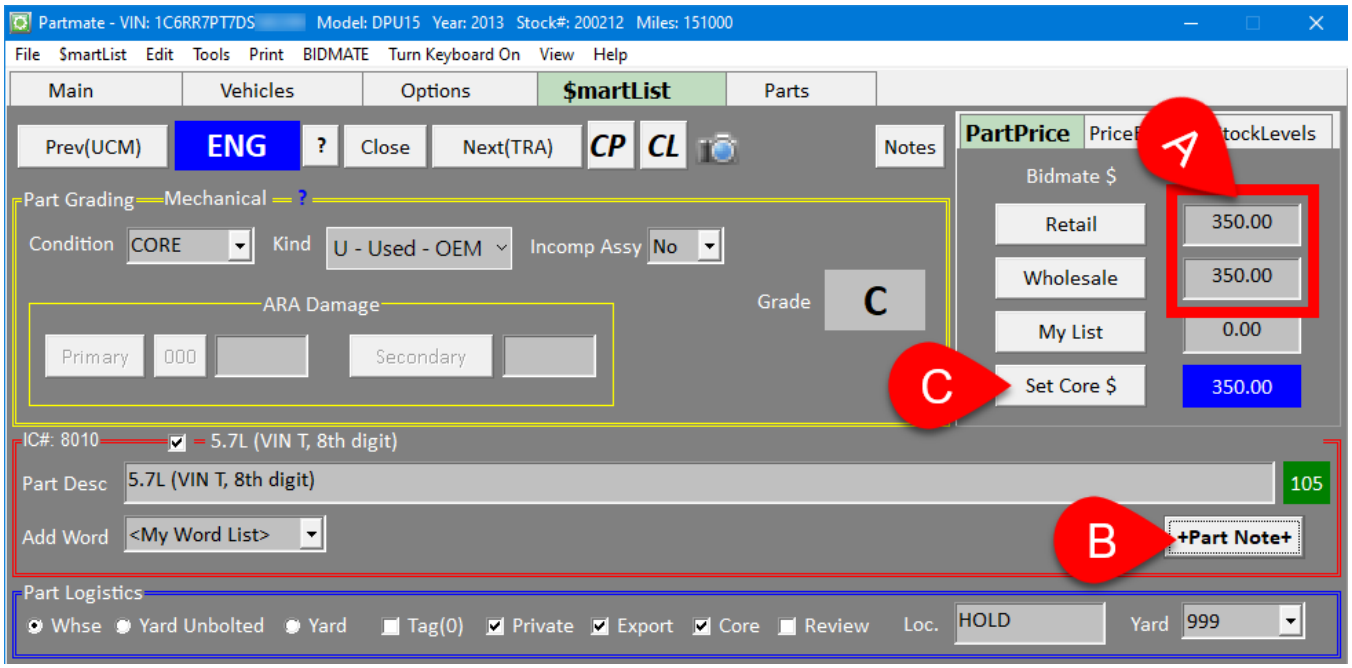
Core Price Applied Automatically

When a part is marked as a core, several things now happen automatically if you subscribe to Car-Part.com Demand Data:

A. If there is a current core offer for the part, the amount of the highest offer is automatically entered in the **Retail** and **Wholesale** pricing fields (previously, you had to press **Apply$** to do this.)

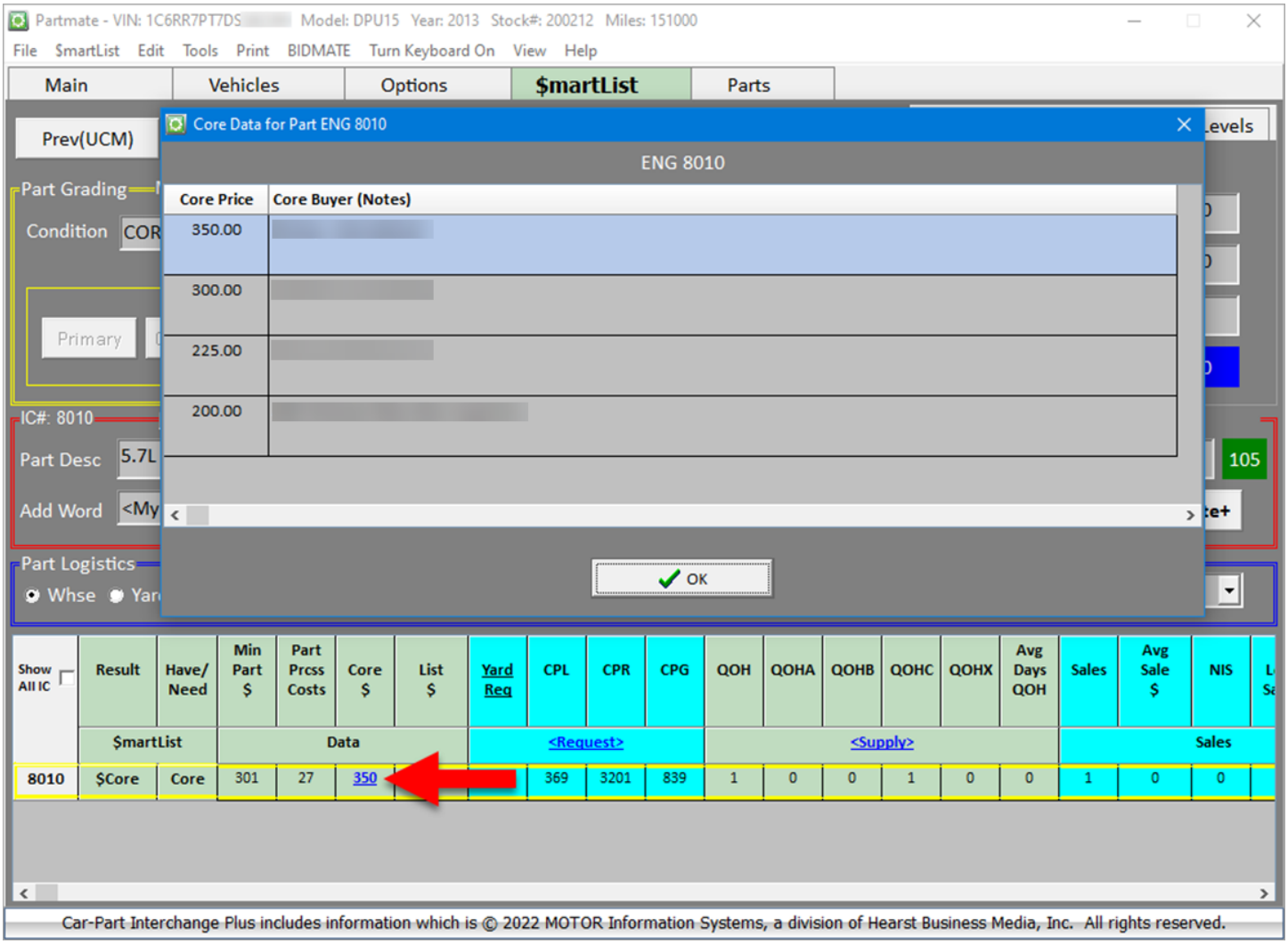
B. Since the core price is automatically applied to the part, the part note showing the core buyer information is now added automatically as well. Press the **+Part Note+** button to see the note.

C. To see all current core offers for the part, and optionally select a different core buyer/core price, press the **Set Core $** button (previously the **Buyers** button).



New Link to See Core Offers

In the bottom of the **$martList** tab, the **Core$** column displays the highest amount currently being offered by a core buyer (if applicable). If an amount displays, you can now click or tap the amount to open a window which shows all core buyers and amounts.

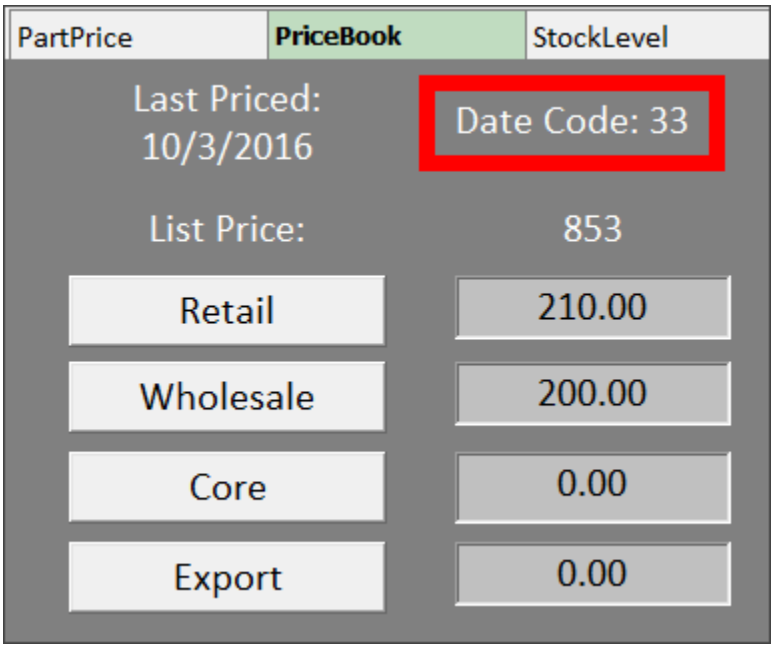


Secondary Damage

On both the **Parts** tab and **$martList** tabs, the **Secondary Damage** field is now disabled *until* a **Primary Damage** code (other than **000**) is entered.

Date Code Now Maintained by Checkmate

On the **PriceBook** tab, the **Date Code** is an optional feature that can be used to automatically set the cents value of prices to indicate when a part was priced. This is now maintained exclusively by Checkmate, which means the **Date Code** field in Partmate is now display-only. This ensures that the date code will be consistent between Partmate and Checkmate



The date code is configured in Checkmate Retro using the **Change Inventory Questions** function (Checkmate Full: **6,10,3** or Checkmate Classic: **S3,3** or Checkmate Junior: contact support).

Getting Help

For more information about this product, including access to online training videos and documentation, visit Products.Car-Part.com for our recycler resources.

Car-Part.com takes customer service seriously. We have a variety of support options available to help you if you have questions about our products or if you need help for any reason. Your questions are very important to us and we want your experience to be a positive one. Please contact us with any questions or concerns using any of the following methods.

Phone Support

If you have a question not covered in this guide, Car-Part.com offers phone support. Please call 859-344-1925 with your questions.

Online Support using Car-Part Messaging (iCPM)

Support technicians are available online using Car-Part Messaging (iCPM) support rooms. These technicians are available LIVE to help answer any questions you may have.

The support rooms are staffed Monday–Friday, 8:00AM–6:00 PM Eastern Time.

To enter an iCPM support room:

1. Double-click the **iCPM** icon on your desktop.

2. **Car-Part Messaging** opens.
3. Double-click the name of the **Support Room** from your bookmark list.
4. Type **HELP** and a brief explanation of your issue. A Car-Part.com support technician will answer and help with your issue.

Training

If you have ongoing training needs, Car-Part.com has a team of product training specialists to help you learn how to use our products quickly. If you are interested in product training, please call our training department at 859-344-1925 and a trainer in your area will call to schedule training.

Comments

We welcome your comments and suggestions concerning the content and organization of this guide as well as the accuracy and the usability of the instructions it contains. Email us at documentation@car-part.com. We're listening!

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